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# GoEliTool for Software Requirements Elicitation using Goal-Oriented Approach

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Abstract— Requirements engineering (RE) is an essential initial stage in software engineering. The RE process begins with the elicitation stage. This stage collects all user requirements that must be fulfilled by the system which will be developed. A goal-oriented approach is an effective approach used to automate the RE process. The development of goal-oriented input document standards is one of the important issues that has not been widely studied. Therefore, this study developed a goal-oriented input document standard for the requirements elicitation process. A tool is developed based on the form of the input document that has been generated. The development of standard forms of input documents begins with literature study and data collection, analysis, design of standard forms of documents, tool design, tool development, and testing. At the analysis stage, a logical framework and element structure is formulated in a goaloriented approach. Furthermore, the standard form of input documents is developed. The standard form of the document becomes a guideline for developing tools to process data requirements from elicitation results. Tool testing is carried out using black-box testing. The test results show that the tool can work according to the planned function. The trial of the use of the tools was carried out using five requirements datasets. The results of testing and using the tool through the requirements dataset show that GoEliTools can be used to record data on the requirements of several users for the development of an information system.

# Keywords— Requirements Elicitation, AREM, Goal-oriented, black-box testing, Software Engineering

# I. INTRODUCTION

Requirements engineering (RE) is an important initial stage in software engineering. Requirements engineering includes several jobs starting with requirements elicitation/requirements collection from system users, analysis, specification, validation, and requirements management [1][2]. In the previous research, a model was developed to automate the requirements engineering called AREM (Automatic Requirements process Engineering Model). AREM can automate three stages of the RE process, such as analysis, specification, and validation of requirements [3]. For the elicitation stage, AREM can handle the process semi-automatically, where the input process of the requirements data still has to be done by users, such as a systems analyst.

Elicitation is the stage for requirement collection on the RE. This stage will receive input from stakeholders/users. This study uses a goal-oriented approach to elicit users' requirements. The approach focuses on stakeholders' goals for the Software Engineering process. Focus on goals supports a participatory approach that can make it easier for stakeholders to define their needs.

GORE (Goal-oriented requirements engineering) has been a widely researched approach in the last three decades. The application of GORE has been carried out at various stages in RE, starting from the elicitation, analysis, specification, and validation stages of requirements. The GORE approach was developed by Robinson [4], who published his research in 1989. In his research, Robinson used a goal approach to integrate specifications and handle conflicting requirements from multiple users [4]. The term GORE was introduced by Axel Van Lamsweerde [5].

A lot of GORE research has been done over the last 30 years. The research includes the development of a goaloriented modeling language, developing models on GORE, developing functions and methods, and developing a framework for GORE [6][7].

Based on the literature study conducted, it is known that GORE is an effective method used for the RE process [6], but there are still several issues that must be resolved to be able to automate the entire RE process. One issue is the development of standard input documents for a goal-oriented approach. Based on a filtered literature study, two templates were developed by previous researchers in the requirements engineering process, namely [8] and [9].

In their research, Sarmiento et al. developed a restricted form of Natural Language (RNL) to generate test scenarios automatically. In developing the form, Sarmiento et al. did not specifically use the goal model approach; the restricted form they produced had similarities with several goaloriented elements such as goals, resources, and actors [8].

Meanwhile, research [9] developed a template for requirements analysis on Data Mart. The template has two parts. The first part is document meta-data consisting of title, summary, actor, business process, update date, author, actor, and process. Meta-data is the part of the document that contains information about the defined data source. The second part defines goals for requirements analysis, where an indicator is determined for each goal, consisting of a label, formula, and target value [9].

The two studies above do not specifically use the Goal-Oriented approach, and based on the results of the literature review, no input document templates have been found that have been specifically prepared using the GORE approach. Therefore, in this study, a form of input document was developed for goal-oriented data requirements. Based on the input document, the tool is designed for requirement data input and supports the elicitation stage of the RE. The tool is named GoEliTools (Goal-Oriented Elicitation Tools). GoEliTools supports the requirement elicitation process and prepares the requirements data to be analyzed automatically by AREM.

This paper is organized into four parts, starting with the introduction, then research methods in part II, and results and discussion in part III. The article ends with conclusions.

#### II. RESEARCH METHODS

This research method consists of five stages: literature review and data collection, requirement analysis, design, coding, testing, and tool application. The stages of the research can be seen in Figure 1.



### A. Literature Review and Data Collection

A literature review and data collection were conducted to obtain a rationale for the goal-oriented approach to RE. One of the goal-oriented approaches for the RE process is GORE (Goal-Oriented Requirements Engineering). GORE is a model for the requirements engineering process that focuses on using goals for elicitation, elaboration, refinement, specification, analysis, negotiation, documentation, and modification of requirements [5].

Goals are prescriptive statements expected to be fulfilled in the system to be developed through the cooperation of agents (e.g., humans, devices, and software) in a specified domain [10]. Goals are formulated with reference to the components that must be developed in the system. Goal formulation can be carried out at several levels of abstraction, from the highest level, a strategic issue, to the lowest level, related to technical issues. Goal formulation is carried out for functional purposes and non-functional purposes. Functional purposes are related to services that are met by the system. Meanwhile, non-functional purposes are related to service quality, including safety, security, accuracy, and performance [11].

Applying the GORE approach provides many advantages in the analysis, specification, and validation processes. This approach simplifies the process of defining requirements by users [12]. The Goal Oriented Modeling (GOM) approach can be used to support the definition of functional and non-functional requirements in the system [13], [14]. The research in this area in the last three decades can be seen in research [6].

#### B. Requirements Analysis

A Goal-oriented approach is an approach with a goal as the main focus. An organization prepares the goal to be a reference for achievement targets. The goal can be achieved through the outputs obtained from business activities in an organization. All work/activities can be done with the availability of resources in the organization. Based on this thought, a logical framework for the GORE approach was drawn up, as shown in Figure 2.



Figure 2. A logical framework of a goal-oriented approach

The arrangement of standard forms of input documents in GORE is derived from the logical framework that has been compiled. In Figure 2, it can be seen that the goal is the top element in the model, while the results/outputs become features of the system. The goal and features become goal elements. In the GORE approach, goals are divided into hard goals and soft goals. Hard goals are goals whose fulfillment can be done through verification techniques. In contrast, soft goals are goals whose fulfillment is carried out specifically depending on the goal's conditions and level of importance.[5]. A hard goal is a goal from a stakeholder that must be fulfilled in the system development [15]. The goal is achieved through a set of activities or tasks in the GORE approach. Each activity has a set of procedures to do the activities. Activities and procedures need resources for their implementation. The main resource in the model is the implementing actors. Actors consist of two types, namely human actors and agents. The agent actor has behavior that supports the operation or implementation of the procedure. Elements and relationships between elements in the model can be seen in Figure 3.



Figure 3. Elements and relationships between elements in the model.

The development of standard input documents is based on the elements and relationships between elements in the developed model. The document consists of four parts, namely 1) the identity of the stakeholders and the project; 2) the identification of system goals and features; 3) the identification of activities/tasks to support goals, and 4) the identification of operational procedures to achieve goals [16], [17]. The structure of the requirements document can be seen in Table I.

# C. Tool Design

The tool design is defined as system architecture, data entry flow diagrams, use case diagrams, and database designs. GoEliTools consists of two main parts: the requirements data entry feature and requirements data extraction. The system architecture can be seen in Figure 4, where the tool will receive input in the form of data requirements from stakeholders, and data entry and storage will be carried out into the requirements database. Then, the object extraction process and the extraction of relations between objects on the data requirements will be carried out. The tool will provide output from data requirements that have been structured according to the elements of a goal-oriented approach.

 TABLE I

 The Structure of Input Documents.

User Requirement	ts Input Document		
Part 1: Stakeholder and	Part 3: Activity Identification		
Project Identity			
1.1. Stakeholder Identity	3.1. Activity Identification		
Stakeholder ID	Activities		
Stakeholder Name	Fulfilled Goal/Features		
Stakeholder Role	3.2. Activity Structure		
Data entry date	Activities		
1.2. Project Identity	Sub-activity		
Project ID	Sub-sub-activity		
Project Name	Necessary Resources		
Project Description			
Part 2: Goal Identification	Part 4: Operational		
and Features	Procedures Identification		
1.1. Goal identification	4.1. Operational Procedures		
Goal	Identification		
Sub-goal	Procedure Name		
Sub-sub-goal	Supported Activity		
Goal Type	Necessary Resources		
1.2. System Feature	4.2. Procedure Structure		
Identification	Procedure Name		
System Features	Detailed Procedure		
Fulfilled Sub-goal	Pre-condition		
	Post-condition		



Figure 4. System architecture.

The requirement data entry feature consists of seven parts: project data entry, stakeholder data, goals or features, activities, activity resources, activity procedures, and detailed procedures. The flow chart for the required data entry feature can be seen in Figure 5, where the tool begins with logging into the system, followed by entering the required data. Suppose the required data is taken from a new project. In that case, the data entry process can be carried out sequentially, starting from project data to entering detailed procedure data for operational activities on the system to be developed. If the project requires data already in the system, the user can make changes to the data.

The second design is in the form of a Use Case diagram. This diagram shows the interaction between the user and the system. The requirements data entry tool has two types of users: analysts or analyst assistants and system admins. Analysts can perform various required data entry activities while the system admin is responsible for user management. The use case diagram of the system can be seen in Figure 6.



Figure 5. The flow diagram of the use of the tool



Figure 6. Use Case Diagram GoEliTools.



Figure 7. GoEliTools Database Design.

The database design of the tool can be seen in Figure 7, where the database consists of seven tables, namely the project table, stakeholders, goals, activities, activity resources, procedures, and detailed procedures. The relationship between tables in the database tool can be seen in Figure 7.

The object and relation extraction features are intended to obtain requirements data ready for analysis as the next stage of RE. The extraction process begins with preprocessing the requirements data and continues with case folding, stopword removal, and tokenization. The stopword removal and tokenization process are carried out using the literary library in PHP.

The object extraction and relationships between objects in the requirements data are done using a rule-based approach. There are nine rules used to extract object relations in GoEliTools. The nine rules can be seen in table 2.

	TABLE II
EXTR	RACTING OBJECT AND RELATIONS RULES [7].
Rule	Notation
1	$g(x) \wedge g(y) \wedge p(x,y) \rightarrow rgoals(y,x)$
2	$g(x) \wedge t(y) \wedge p(x,y) \rightarrow rtaskgoal(y,x)$
3	$t(x) \wedge t(y) \wedge p(x,y) \rightarrow rtasks(y,x)$
4	$t(x) \wedge o(y) \wedge p(x,y) \rightarrow$
	roperationaltask(y,x)
5	$o(x) \wedge o(y) \wedge p(x,y) \rightarrow$
	roperationals(y,x)
6	$t(x) \wedge a(y,x) \rightarrow rtaskactor(y,x)$
7	$o(x) \wedge a(y,x) \rightarrow roperationalactor(y,x)$
8	$t(x) \wedge r(y,x) \rightarrow rtaskresource(y,x)$
9	$o(x) \wedge r(y,x) \rightarrow$
	roperationalresource(y,x)

Table II is a rule defined using predicate logic notation. Where the predicate g(x) states x is a goal, t(x) states x is a task, o(x) states x is operational, a(y,x) states y is an actor, and x, r(y,x) states y is the resource of x, and p(x,y) states that x is the parent of y. Logical notation rgoals(y,x) is a relationship formed between goals, in which y and x are both goals. Predicate rtaskgoal(y,x) is a relation between tasks and goals where y is a task and x is a goal. Predicate rtasks(y,x) is a relation between tasks where y and x are both tasks. Predicate roperationals(y,x) is a relation between operations and tasks where y is operational, and x is a task. Predicate roperationals(y,x) is a relation between operations where y and x are both operational. Predicate rtaskactor(y,x) is a relation between task and actor where y is the actor, and x is the task. Predicate roperationalactor(y,x) is a relation between operational and actor where y is the actor, and x is operational. Predicate rtaskresource(y,x) is a relation between task and resource where y is the resource and x is the task, and predicate operational resource(y,x) is a relation between operational and resource where y is the resource and x is the operational [7].

As an example, rule 1:  $g(x) \land g(y) \land p(x,y) \rightarrow rgoal(y,x)$  is a condition when x and y are goals and x is the parent of y, then the relation is rgoal(y,x) which means that y forms relations between goals with x [7].

# D. Coding

Program coding is done using the PHP programming language with the CodeIgniter framework. The database implementation uses MySql.

# E. Testing and Implementation

Black-box testing is performed to test the tool. Blackbox testing is carried out using a test case to ensure that the tool runs according to the defined business processes and workflows. The application of the tool is carried out by using five data sets of user requirements for the development of the five information systems.

### III. RESULT AND DISCUSSION

# A. Results

GoEliTools is built based on the input document form in Table I. There are seven data entry features: project data entry, stakeholder data, goals or features, activities, activity resources, activity procedures, and detailed procedures.

The project data entry feature is used to record software development project data. This feature can record, repair, delete, and print project data. The stakeholder data entry feature records all stakeholders involved in defining system requirements. Like the project data entry feature, this feature can record, correct, delete, and print stakeholder data. Stakeholder data entry features and stakeholder data display can be seen in Figures 10 and 11. The project data entry feature and stakeholder data display can be seen in Figures 8 and 9.

Tambah Project Ba	iru	×
Project Name	P01	
Project Description	Pengembangan Sistem Informasi Koperasi	
<b>X</b> Tutup	•	Simpan Data

Figure 8. Project Data entry features

<u> </u>	Kilda derhasi	riogai				
+	Tambah Sta	keholder Baru 🛛 🖶 Cetak	Seluruh Dat	a Stakeholder		
ihow	10 ¢ entrie	15			Search:	
NON	ID 🗠	STAKEHOLDER NAME	TYPE 🗠		ACTION	1
1	3	NN01	Analis	Informatika	🖵 Detail 🖨 Cetak Tapus	🕑 Edit
2	4	NN02	Analis	Analisis - Anggota koperasi	😐 Detail 🖨 Cetak 🖹 Hapus	ピ Edit
3	5	tim manajemen Koppa UKDW	Pegawai	pengurus koperasi, manajemen kongrari, dan bidang TJ	🖵 Detail \varTheta Cetak	😰 Edit

Figure 9. Stakeholder Data Feature

The goal/feature data entry feature is a feature for storing goal and feature data. The goal is the first element that must be defined in a goal-oriented approach. Meanwhile, features are goal elements that will become features in the system to be developed. Features are derivatives of goals; thus, each feature embodies one or more goals.

Likewise, a goal can be realized through one or more features. The relationship between goals and features is like the relationship between parent and child, where the goal is the parent, and the feature is the child. The goal data entry feature or goal data feature and display can be seen in Figures 10 dan 11.

The activity data entry feature is a feature to enter activity data or business processes in the organization where the system will be developed. The activity has relationships with previously defined features. The activity is the child of the system features to be developed. In data entry, the analyst must define the relationship between activities and system features to be developed. The activity resources feature is a feature to complete the resources needed to run an activity. Resources can be actors, documents, and other resources. The activity data entry features and report for the activity list can be seen in Figures 12 and 13.

Tambah Data Goal		
✓ Anda berhasil login	×	
Pilih Project	3-P01 ~	
Pilih Stakeholder	3-NN01 ~	
Goal/Fitur Description	Pendaftaran Anggota	
Goal/Fitur Type	Hard Goal 🗸	
Parent Goal	121 - pengolahan data anggota v	
	Simpan Data Reset	
44 Kembali		

Figure 10. Goal/Feature Data entry page

<b>+</b> Ta	ambah Goal/Fitur						
Show	10 ¢ entries				Sea	rch:	
* NO	PROJECT	STAKEHOLDER	GOAL⊳ ID	GOAL/FITUR DESCRIPTION	GOAL:+ Type	PARENT:: GOAL	ACTION
1	3- P01 °	5- tim manajemen Koppa UKDW 🔗	121	pengolahan data anggota	hard	91	Detail Cetak Cetak Cetak Hapus
2	3- P01 °	5- tim manajemen Koppa UKDW 🌮	120	simpanan anggota	hard	90	Detail

Figure 11. Goal/Feature Data Display

Tambah Data Activities		
Pilih Project	Pilih Project	¥,
Pilih Stakeholder	Pilih Stakeholder	×
Activities Description	activities	
Parent Activities	Parent Activities	~
Pilih Goal	Pilih Goat	~
	🖬 Simpan Data 🛛 🗙 Reset	
<b>≪</b> Kembali		

Figure 12. Activity Data entry page.

Nama Stakehole Stakeholder ID	kushtas : 5	: tim mənəjemen Kəppə UKDW		
DAFTAR AC	TIVITIES STAKEHO	LDER		
NO	PROJECT	ACTIVITIES ID - DESCRIPTION	PARENT ACTIVITIES 10 - DESCRIPTION	PARENT GOAL
1 34	01	96 - mengolah data barang	0 -	92 - inventory
3.1	01	97 - mengalah data batang mutuk	0 -	92 - inventory
3.1	01	98 - mengolah data barang keluar	0 -	92 - inventory
L <u>L</u>	01	99 - mengalah data penuarakan	0 -	93 - pengalahan data kenangan
3.1	01	100 - mengelah data pengeloaran	0 -	93 - pengolahan data kecongan
	01	101 - menghirang pinjaman	0.	94 - peogolahan data peminjaman
3.1	01	102 - menghitung bunga pinjaman	0 -	94 - pengolahan data peminjanan
3.1	01	103 - menghittang pembayaran pinjaman	0.	94 - paogolahan data paminjaman
3.1	01	104 - menghitung sias pinjaman	0 -	94 - pengolahan data peminjumon
0 3-1	01	105 - mengolah data penjitalan barang	0 -	95 - paogolahan data paojanlan
1 31	01	105 - mengolah data retur barang	0 -	95 - pengolahan data penjuakan
2 5.8	01	107 - mengolah pintang barang	0.	95 - pangalahan data panjuahan
3 3.1	01	103 - menyolah point of sales	0 .	95 - pengolahan data penjankan
4 5.4	01	109 - mentolah data pembelian	9-	95 - peorolahan data pembelian

Figure 13. Activity List Report of each stakeholder.

The activity procedure feature is a feature to enter procedures related to the activities being carried out. Meanwhile, the detailed procedure data entry feature functions to detail each previously defined procedure. The interfaces for these two features can be seen in Figures 14 and 15.

<b>+</b> Ta	imbah (	Detail Prosedur			
Show	10 \$	entries		Search:	
ti NO	ID <sup>th</sup>	PROCEDURE ID - DESCRIPTION	PROCEDUREN DETAIL NO	PROCEDURE DETAIL DESCRIPTION	ACTION
1	99-2	99- melakukan pemesanan barang 🖉	2	melakukan pemesanan barang	💷 🔒 🗹 🚺
2	99-1	99- melakukan pemesanan barang 🖉	1	memeriksa stok barang	😐 Ə 🗹 🚺
3	98-2	98- menghitung point of sales $^{t\!$	2	menghitung point of sales	😐 🖯 🗹 🚺
4	98-1	98- menghitung point of sales 🕫	1	memasukan periode waktu	😐 🖯 🗹 🚺
5	97-1	97- mencatat penjualan anggota 🕫	1	mencatat penjualan anggota	😐 🖯 🗹 🚺
6	96-2	96- menagih plutang barang 🕫	2	menampilkan piutang jatuh tempo	😐 🖯 🗹 🚺
7	96-1	96- menagih plutang barang 🖉	1	memasukan kriteria waktu jatuh tempo	😐 🖯 🗹 🚺
8	95-2	95- menghitung sisa piutang barang 🖉	2	menghitung sisa piutang barang	😐 Ə 🗹 🚺
9	95-1	95- menghitung sisa piutang barang Ø	1	memasukan nomor anegota	

Figure 14. Detailed Procedure List Feature

PROCEDURE ID - DESCRIPTION		: 99 - melakukan pemesanan barang				
TAR	PROSEDU	R				
• •	entries			Si	earch:	
ID N	PROCEDURE 110 DETAIL NO	** PROCEDURE DETAIL DESCRIPTION	PRE No CONDITION	POST N CONDITION	FORMULA	ACTOR-
99-1	1	memeriksa stok barang	barang yang akan dipesan belum diketahui	daftar barang yang akan dipesan		pegawai-
99-2	2	melakukan pemesanan barang	daftar barang yang akan dipesan	barang di pesan ke supplier		pegawai-dafta barang habis
	AR → • 10 99-1 99-2	AR PROSEDU	HPTON	PPIDN     :99 - melakukan pemesanan barang     :90 - melakukan pemesanan barang     :00	Priority : 99 - melakukan pemesanan barang      Ar PROSEDUR      Protocourse - solarang yang datar barang barang di yang akan penesanan barang yang akan penesana barang yang akan penesanan barang yang akan penesana	2 9 entries  2 e

Figure 15. Detailed List Report for Each Procedure

The second feature in GoEliTools is object extraction and relationships between objects on the requirements data. In the goal-oriented approach, there are five main objects: goals, activities/tasks, procedures/operations, actors, and resources. The object is extracted based on the data table where the object is stored. The goal object is extracted from the goal table, the task object is extracted from the activity data, the operational object is extracted from the procedure table, the actor and resource object are extracted from the activities resources table, and the resources attribute is in the procedure table. The extraction process is carried out sequentially, starting from the goals, activities, procedures, detailed procedures, and resources table. The results of object extraction can be seen in Figure 16.

LIST	OF	SYS	тем	DATA	OBJEC

ID	PROJECT ID	STAKEHOLDER ID	OBJECT ID	OBJECT TYPE	OBJECT DESCRIPTION	PARENT ID	PARENT TYPE
1	3	3	15	G	mempermudah menampilkan informasi mengenai koperasi	0	G
2	3	3	16	G	menampilkan anggota	15	G
3	3	3	17	G	menampilkan pinjaman anggota	15	G
4	3	3	18	G	menampilkan tabungan anggota	15	G
5	3	3	19	G	menampilkan hasil usaha koperasi	15	G
6	3	3	20	G	melakukan pendataan anggota koperasi	16	G
7	3	3	21	G	mencatat tabungan anggota koperasi	18	G
8	3	3	22	G	melakukan pendataan proses peminjaman koperasi	17	G
9	3	3	23	G	mengetahui keuangan koperasi tahun.	19	G
10	3	3	9	Т	pendaftaran anggota	20	G
11	3	3	10	т	tabungan anggota	21	G
12	3	3	11	Т	pinjaman anggota	22	G

Figure 16. Object Extraction Results

The relations between objects are extracted based on the rules defined in Table II. The rules in Table II are translated into an object extraction algorithm which can be seen in algorithm 1 [7]. The results of the object relation extraction can be seen in Figure 17.

ID	PREDICATE	TERMI	TERM2	KODE TERMI	KODE TERM2	KETERANGAN
8	rgoal	mengetahui keuangan koperasi tahun.	menampilkan hasil usaha koperasi	23	19	rgoal(gchild,gparent)
9	rtaskgoal	pendaftaran anggota	melakukan pendataan anggota koperasi	9	20	rtaskgoal(task_goal)
10	rtaskgoal	tabungan anggota	mencatat tabungan anggota koperasi	10	21	rtmkgoal(task_goal)
11	rtaskgoal	pinjaman anggota	melakukan pendataan proses peminjaman koperasi	11	22	rtaskgoal(task_goal)
12	rtaskgoal	melakukan perhitungan keuntungan kopernsi	mengetahui keuangan koperasi tahun.	12	23	rtaskgoal(task_goal)
13	rtask	mengisi formulir keanggotaan.	pendaitaran anggota	13	9	rtask(tchild,tparent)
14	rtask	menyetor simpanan pokok wajib	pendaftaran anggota	14	9	rtask(tchild,tparent)
15	rtask	mencatat simpanan anggota bulan	tabungan anggota	16	10	rtask(tchild,tparent)
16	rtask	mencatat pinjaman anggota	pinjaman anggota	17	11	rtask(tchild,tparent)

Figure 17. Object Relation Extraction Results

Algo	Algorithm 1: Object and relation extraction								
	Object_relation_extraction() function								
	Input: table object								
	Output: table object_relation, requirements_data								
1	// define root								
2	$Root[i] \leftarrow \sigma_{parent_{id is null}}(object)$								
3	$Predicte[i] \leftarrow "rgoal"$								
4	$Insert\_into\_object\_relation[i] \leftarrow root[i] + predicate[i]$								
5	//extract the other object								
6	$object[i] \leftarrow \sigma_{parent\_id \ is \ not \ null}(object)$								
7	for each rule in dom do								
8	<pre>match(object.object_type[i],object.parent_type[i])</pre>								
9	if match = True								
10	$predicate[i] \leftarrow relation_type$								
11	else								
12	$predicate[i] \leftarrow \theta$								
13	$insert\_into\_object\_relation[i] \leftarrow object[i]+predicate[i]$								
14	// create requirements_data								
15	$obj\_relation[i] \leftarrow \sigma(object\_relation)$								
16	Insert_into_requirements_data[i] $\leftarrow$ obj_relation[i]								
1									

#### B. Discussion on Tool Testing Results

Black-box testing is a functional test guided by the system's input/output behavior. In particular, the system receives external input so that the given by the system in response to the input will be used to verify the system's behavior without any assumptions of behavior other than the expected output [18][19]. Complete black-box testing should include verifying all possible inputs and outputs the system gives. Therefore, it can be said, in theory, it is impossible to do complete black-box testing [18] [19].

In this study, random method and cause-effect graphing techniques were applied. The random method is a black box testing technique that generates random test cases. Causeeffect graphing is a technique that relates the input (cause) and output (effect) [18]. The relationship between causeeffect is described in the form of a graph or can also be represented in a decision table [20]. Examples of applying the cause-effect graphing technique to the project data addition feature can be seen in Tables III to V. Table III lists causes, inputs, or actions given to input project data features. Table IV is a list of effects, reactions, or outputs given by the system to inputs, and Table V is a cause-effect graph represented as a decision table. If there is more than one cause, the relationship between the causes is "AND".

Test cases for testing are generated for all-cause conditions that have been defined. Black box testing for all test cases shows that the tool can be successful or in accordance with the test design. This means that the tool can work according to the planned conditions.

TABLE III							
LIST OF CAUSES ON THE PROJECT DATA ENTRY FEATURE							
Cause	Ise Cause Description						
C1	Fill in the correct username and password						
C2	Choose the Sign In button						
C3	Fill in the incorrect username or password						
C4	Choose the project data menu						
C5	Choose add a new project						
C6	Choose print all project data						
	Fill in the project name and project description						
C7	data						
	Clear the project name or project description						
C8	data						
C9	Choose to save button						
C10	Choose close button						
C11	Choose detail button						
C12	Choose the edit project button						
C13	Change project name or project description						
C14 Choose reset button							
C15	Choose back button						
C16	Choose delete button						
C17	Choose ok button						
C18	Choose cancel button						

#### TABLE IV

LIST OF EFFECTS ON THE PROJECT DATA ENTRY FEATURE

Effect	Effect Description
E1	Login succeeded
E2	Login failed
E3	Project page display
E4	Project data entry display
E5	Project report page display
E6	Inputted project data saved in the database
E7	Message Alert: project name or project description must be filled
E8	The project data entry page closed
E9	Detailed project page display
E10	Edit data project page display
E11	Save changing data
E12	Returns the original project name and project description data fields
E13	Close edit project data page
E14	Confirmation of action page display
E15	The record data project will be cleared
E16	Close confirmation of the action page

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	E1	E2	E3	E4	E5	E6	E7	E8	E9	E10	E10	E11	E12	E13	E14	E15	E16
C1	Х																
C2	Х	Х															
C3		Х															
C4			Х														
C5				Х													
C6					Х												
C7						Х											
C8							Х										
C9						Х	Х					Х					
C10								Х									
C11									Х								
C12										Х	Х						
C13												Х	Х				
C14													Х				
C15														Х			
	E1	E2	E3	E4	E5	E6	E7	E8	E9	E10	E10	E11	E12	E13	E14	E15	E16
C16															Х		
C17																Х	
C18																	Х
E1			Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
E3				Х	Х				Х	Х					Х		
E4						Х	Х	Х									
E9											Х						
E10												Х	X	Х			

TABLE V

In addition to testing, the tool has also been used to input data requirements sourced from five information system projects. The five projects are the Cooperative Information System project, the Personnel Information System, the Lecture Information System, the Financial Dashboard System, and the Human Resources Information System. The results of the application of the tool show that GoEliTools can be used to record data for software development needs. Table VI is a description of the requirements data with many stakeholders used for testing the application of the tool, and Table VII is the result of testing data entry and requirements data extraction process on the tool.

Evaluation of the application of the tool resulted in a description of the advantages and disadvantages of GoEliTools.

The tool has advantages, such as 1) tool already covers all elements of the GORE approach; 2) the tool has a data entry menu that matches the order of data entry; 3) the tool is built on a web-based so that they are easy to develop further; 4) data entry has facilitated parent and child relationships on model elements; and 5) the tool has been equipped with features of edit, delete, display data, and print reports that are quite varied; 6) tool can do object extraction and object relation correctly, and 7) tool can display joint information from all the stakeholders' requirements of a system development project.

The disadvantages of the tool include: 1) the data entry form does not accommodate data entry with one parent and many children (one to many); 2) the tool has not filtered the requirements data of each stakeholder; 3) the tool cannot accommodate data entry for more than one project; 4) some forms of reports are not yet available on the tool, so it is necessary to develop report features according to user's requirements, and 5) it is necessary to have consistency in naming objects and features to make it easier for users to remember and get used to using a tool.

 TABLE VI

 REQUIREMENTS DATA FOR TESTING

Num	Project Code	Project Name	Number of Stakeholders
1	P1	Cooperative information system	4
2	P2	Staffing system	4
3	P3	Lecture support system	4
4	P4	Financial dashboard system	8
5	Р5	Human Resource Management System	4

TABLE VII

THE RESULT OF TESTING DATA ENTRY AND DATA EXTRACTION									
Project	Project Number of requirements data records								
code	Goal	Task	Ор	Op dt	Objects				
P1	107	158	176	345	1,126				
P2	133	79	79	107	451				
P3	333	555	400	954	3,709				
P4	167	321	341	641	2,073				
P5	385	704	548	1,430	4,581				
Total	1125	1817	1544	3477	11,940				

#### IV. CONCLUSION

In this study, the tool was successfully developed for the elicitation stage of the RE process. The tool is named GoEliTools. GoEliTools were created using a goal-oriented approach. The tool has two main features entry feature and object extraction features. The data entry feature has seven sub-features: project data processing, stakeholders, goals, activities, activity resources, procedures, and detailed procedures. The trial was conducted using the black-box method with cause-effect graphing techniques and random methods for generating test cases. The tool has also been used in five sets of data requirements from five information systems development projects. The test results show that the tool can work according to the planned inputs and outputs.

For further development, improvements can be made to GoEliTools by fixing all system deficiencies described in the system deficiency analysis section. In addition, it is also necessary to test the tool's usability to know its level of usability and ease of use.

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